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PATENT

LOT/32
Confirmation No. 4021**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this correspondence and the enclosures noted herein (20 total pages, including cover sheet) are being transmitted via facsimile transmission to Examiner John M. Hotaling, Mail Stop AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 at 703-872-9306 on November 5, 2004.

Judith L. Volk
Judith L. VolkNovember 5, 2004
Date**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Ach
Serial No.: 09/834,529
Filed: April 13, 2001
For: NUMERICAL RATING METHOD, PROGRAM PRODUCT AND APPARATUS

Art Unit: 3713
Examiner: John M. Hotaling
Atty. Docket No.: LOT/32

AMENDMENT AND RESPONSE

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In reply to the Office Action dated May 5, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 14 of this paper.

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Serial No. 09/834,529
Amendment and Response dated November 5, 2004
Reply to Office Action of May 5, 2004
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